# Reflecting on a Decade of Building State Capability around the World

October 19, 2023





### BSC: Who We Are

Building State Capability (BSC) empowers public organizations to find context appropriate solutions to their problems, thus improving the implementation of their policies and programs

We believe that problems are entry points to change and working in teams is the vehicle for change.

We have developed a dynamic step-by-step approach called <u>Problem Driven Iterative</u>
<u>Adaptation (PDIA)</u> to empower action, facilitate the emergence of local solutions, and create new capabilities to solve public problems.

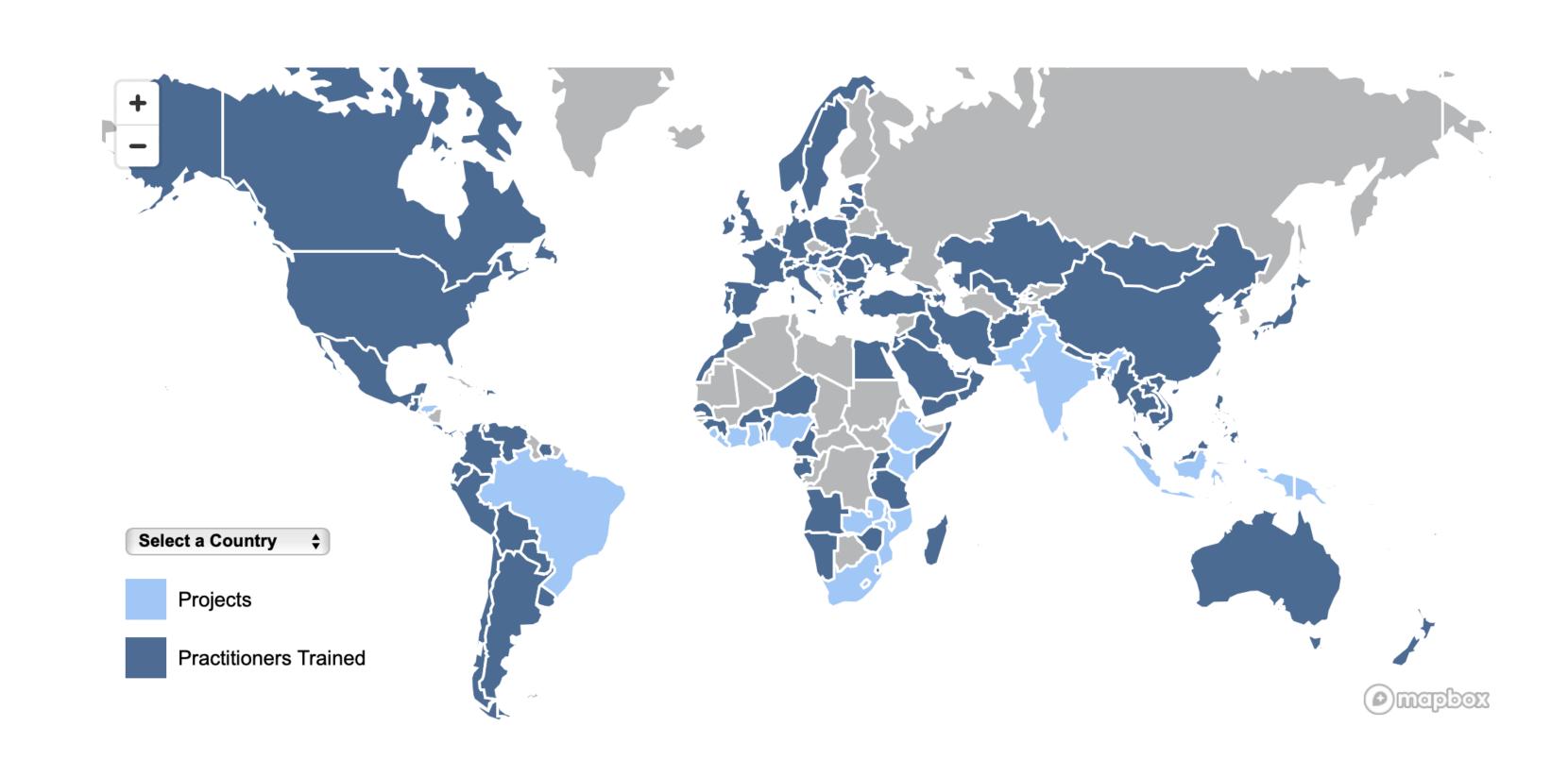


Anisha **Poobalan**, Matt **Andrews**, Salimah **Samji**, Daniel **Barjum**, Kathryn **Lang**.

### BSC: What We Do

We convene implementation teams who work iteratively to solve their own nominated problems. The teams learn new problem-solving tools and achieve results as well as tangible capacity gains.

We have trained and engaged with over 3,500 practitioners in 148 countries and created a global community of practice.



### Year 0\_2012: BSC Launch

WIDER Annual 16



UNITED NATIONS UNIVERSITY

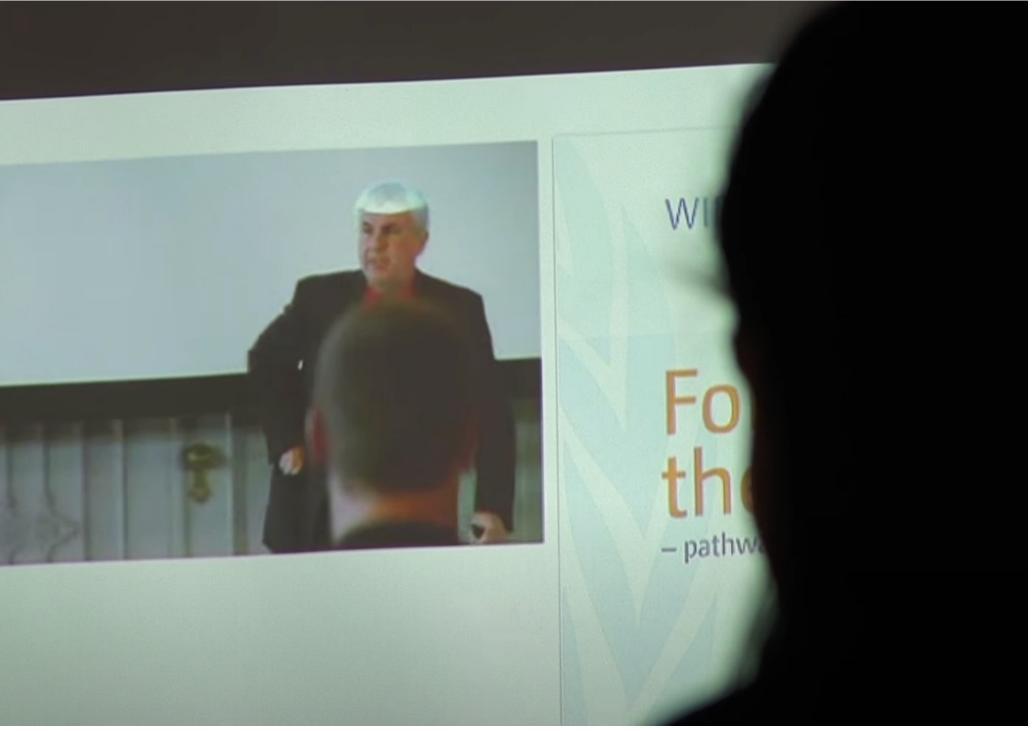
### **UNU-WIDER**

World Institute for Development

www.wider.unu.edu







## Year 1\_2013: 8 Papers + Book outline



OUR WORK PUBLICATIONS DATA







Working Paper No. 2012/64

**Escaping Capability Traps Through Problem Driven Iterative Adaptation (PDIA)** 

Matt Andrews<sup>1</sup>, Lant Pritchett<sup>1</sup> and Michael Woolcock<sup>2</sup>

July 2012

## Year 1\_2013: Untying Development



We hosted a workshop to discuss the challenge of creating a governance agenda focused on solving country-specific problems with local people and emphasize learning by doing.







## Year 1\_2013: Launched BSC Blog

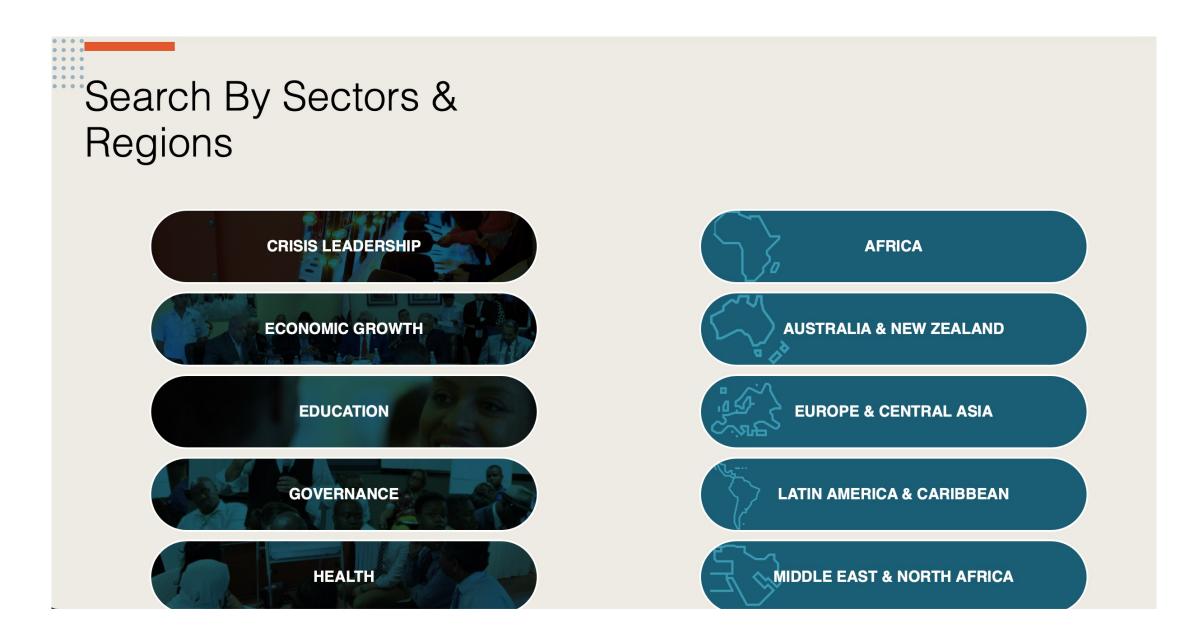
## Hirschman told us that implementation involves a journey

### written by Matt Andrews

I ran across the following quote from Hirschman today. A reminder that implementation is neither easy nor prone to scientific certainty. Rather, it requires journeys, of finding, fitting, and discovering. Do we promote such journeys in development? Are we open to the destinations we might end up reaching?



We now have 650 blogs.



## Year 2\_2014: Mozambique





WIDER Working Paper 2014/094

Can one retell a Mozambican reform story through problem-driven iterative adaptation?

Matt Andrews\*

Figure 3. Putting PDIA to work in Mozambique

### 2000-2007

Major demand on Mozambique's judicial sector. Insufficient and disorganised supply.

### 2007-2012

Donors support multi-million dollar project to build case management system to improve management in sector.

### 2012

Project monies have been disbursed; no system exists and Mozambique's judicial sector is still poorly managed. There is no co-ordinated availability of data to make decisions, make budgets or manage resources.

### 2013 Minister of Justice asks for help.

3. Take action; try, learn, iterate, adapt
For six months... running into capacity
constraints, political tensions and other
roadblocks that stopped past projects. But this
time the team was iterating, so they could
work around and through the challenges.

### **PDIA in Mozambique**

### 1. Getting Authorisation to Start First question:

What problem do you need solved, Madam Minister?

### Second question:

Will you authorise work with a team in the sector? Starting small, building authority, results over time.

### Problem

prob•lem

A matter or situation regarded as unwelcome or harmful and needing to be dealt with and overcome.

### 2. Building team of local people, all with broader connections into sector:

What is the problem? How do we construct it (to gain attention)? How do we deconstruct it (to find entry points for action)? Where do we start looking for solutions?



### 4. After six months

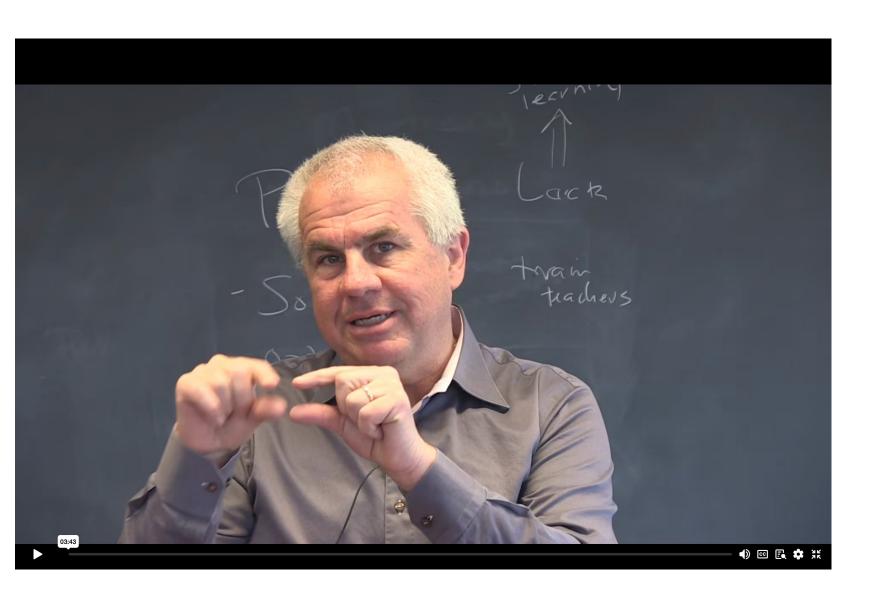
Cross-sectoral team has an Excel spreadsheet full of data about sector, can use this in budget process.

Not a formal "system" but a functional hybrid.

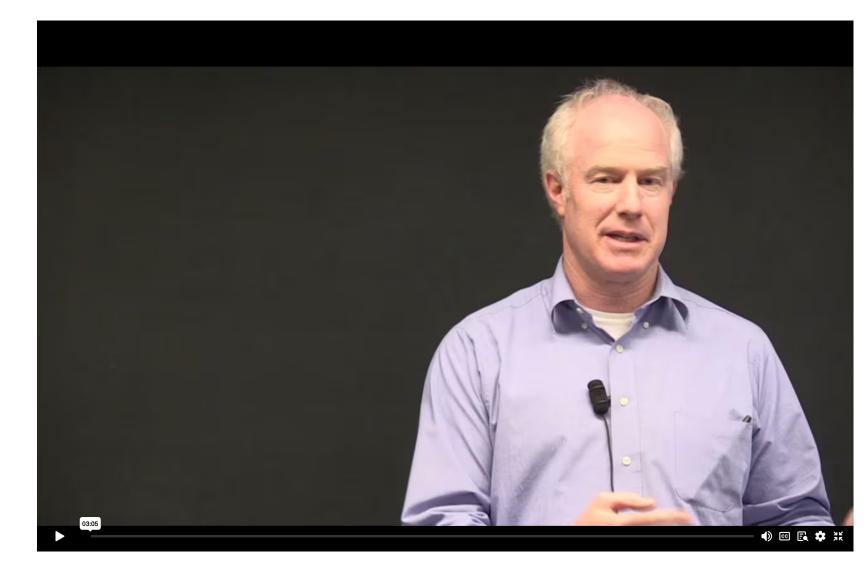
### Year 2\_2014: BSC Video Series

"Books are dead."

We recorded 35 short videos capturing key PDIA concepts.







We now have 236 videos and over 100K views.

### Year 2\_2014: Albania

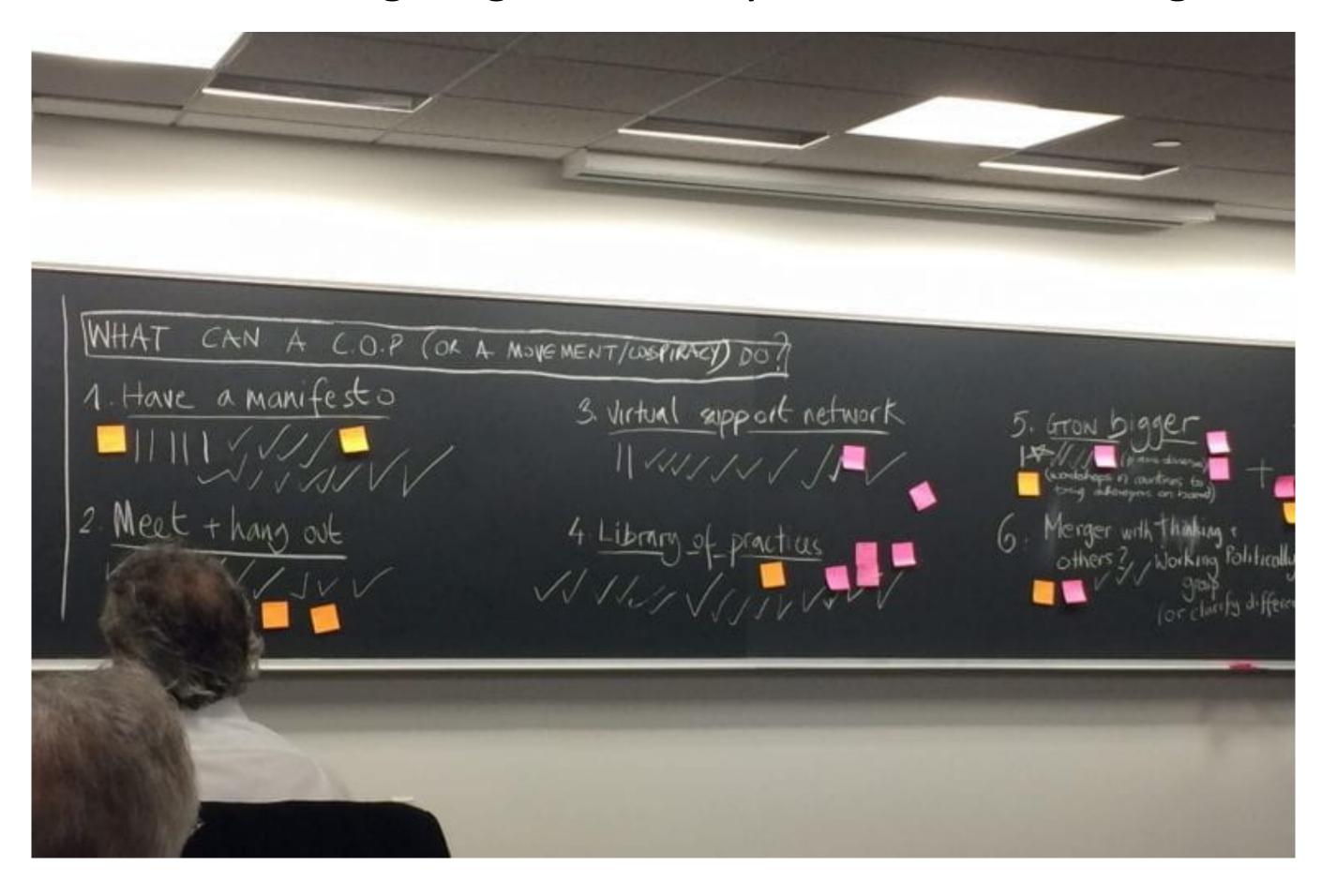
Over the period of 3 years, we trained and supported a total of 131 government officials, in 10 ministries and agencies, working across 20 teams—allowing cross fertilization of ideas and the emergence of new solutions, relationships and capabilities.





## Year 2\_2014: Doing Development Differently

We co-hosted a two-day workshop with Overseas Development Institute (ODI) to share practical lessons and insights gained to crystallize our learning, and to build a shared community of practice.



### THE DDD MANIFESTO

### ON DOING DEVELOPMENT DIFFERENTLY

Too many development in itiatives have limited impact.
Schools are built but childlendo not learn. Clinics are
built but sickness persists. Governments adopt reforms
but too little changes for their citizens.

This is because genuine development progress is complex: solutions are not simple or obvious, those who would benefit most lack power, those who can make a difference are disengaged and political barriers are too often overlooked. Many development initiatives fail to address this complexity, promoting irrelevant interventions that will have little impact.

Some development initiatives, however, have real results. Some are driven domestically while others receive external support. They usually involve many players — governments, civil society, international agencies and the private sector — working together to deliver real progress in complex situations and despectoring resistance. In practice, successful initiatives reflect common principles.

- They focus on solving local problems that are debated, defined and refined by local people in an oncoing process.
- They are legitimised at all levels (political, managerial and social), building ownership and momentum throughout the process to be 'bically owned' in reality (not just on page i).
- They work through local conveners who mobilise all lasting impact.
   those with a stake in progress (in both formal and
   informal coalitions and teams) to tackle common
   problems and introduce relevant change.

- They bland design and implementation through rapid cycles of planning, action, reflection and revision (drawing on local knowledge, feed back and energy) to foster learning from both success and failure
- They manage risks by marking 'small bets': pursuing activities with promise and dropping officers.
- They foster real results real solutions to real problems that have real impact: they build trust, empower people and promote sustainability.

As an emerging community of development practitioners and observers, we believe that development initiatives can — and must — have greater impact.

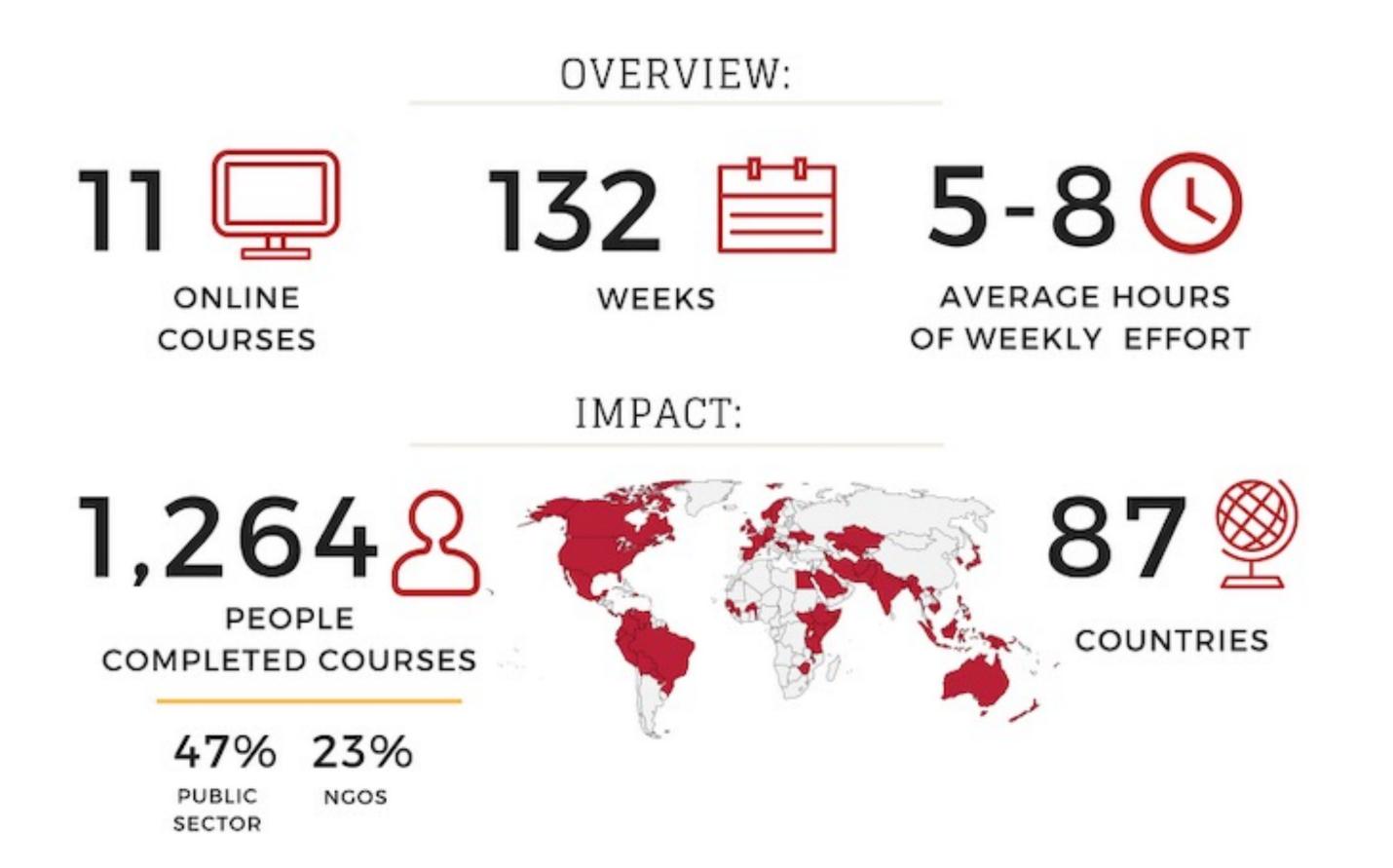
We pledge to apply these principles in our own efforts to pursue, promote and facilitate development progress, to document new approaches, to spell out their practical implications and to foster their refinement and wider adoption.

We want to expand our community to include those already working in this way.

We call on international development organisations of all kinds to embrace these principles as the best way to address complex challenges and foster impact. We recognise the difficulties, but believe that more effective strategies and approaches can generate higher and lasting impact.

### Year 3\_2015: Free PDIA Online Courses

We offered 11 free online courses between 2015 - 2019.



"The course has sought to intentionally take the classroom to the field and the field to the classroom."

The PDIA course was rigorous and it was very useful to be able to apply skills learned in the course to real-life problems in real time."

### Year 4\_2016: Sri Lanka

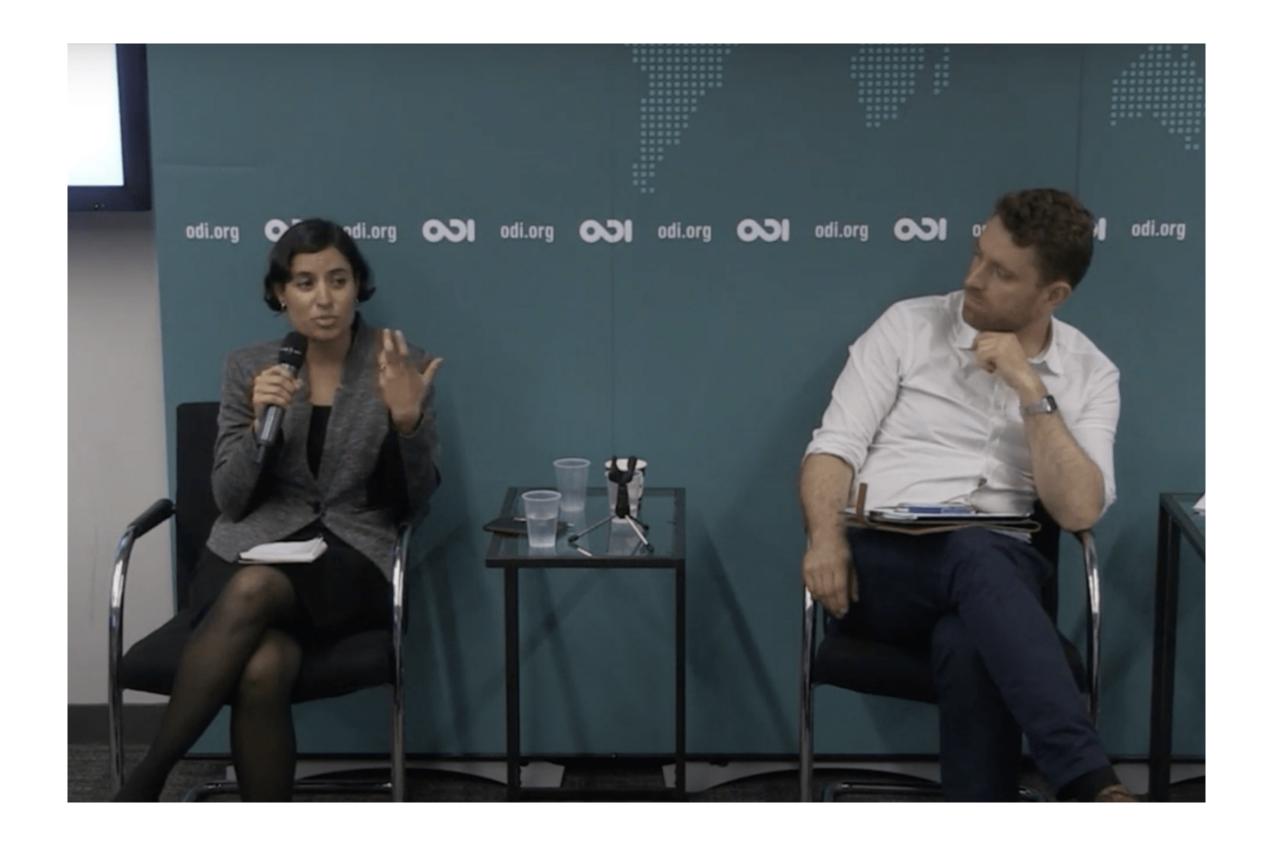
Over the period 9 months, we trained and supported 64 Sri Lankan government officials, from 7 different ministries/agencies, working across 8 cross-sector PDIA teams. We also trained 39 economic attaches/diplomats.





## Year 4\_2016: DDD in London (2 years later)

ODI, in collaboration with BSC, convened a second workshop to draw out some lessons learned, and chart a way forward for both actors already working in this space, and for actors new to and interested in how to do development differently.



Matt Andrews and Neil Cole from Collaborative Africa Budget Reform Initiative (CABRI) announce upcoming collaboration in Africa.

### Year 5\_2017: PFM in Africa

We developed a 7-month Building PFM Capabilities Program for CABRI and coached them on how to conduct PDIA trainings. Over the 2-year period we worked with 15 teams in 9 countries.



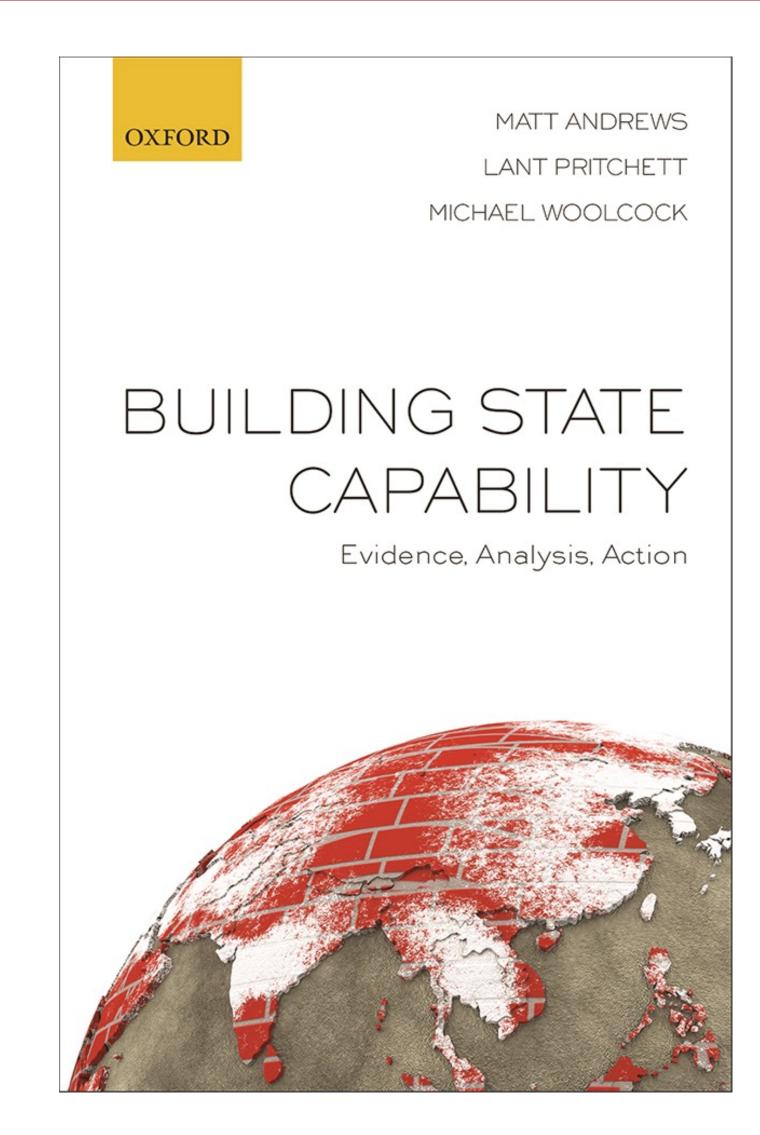




### CABRI continues to run the successful BPFC Program, funded by the Gates Foundation.

An independent evaluation conducted in 2018 was recently published in the World Development Perspectives (July 2023).

### Year 5\_2017: BSC Book



Featured Book

## **Building State Capability: Evidence, Analysis, Action**

Matt Andrews, Lant Pritchett and Michael Woolcock Oxford University Press, 2017

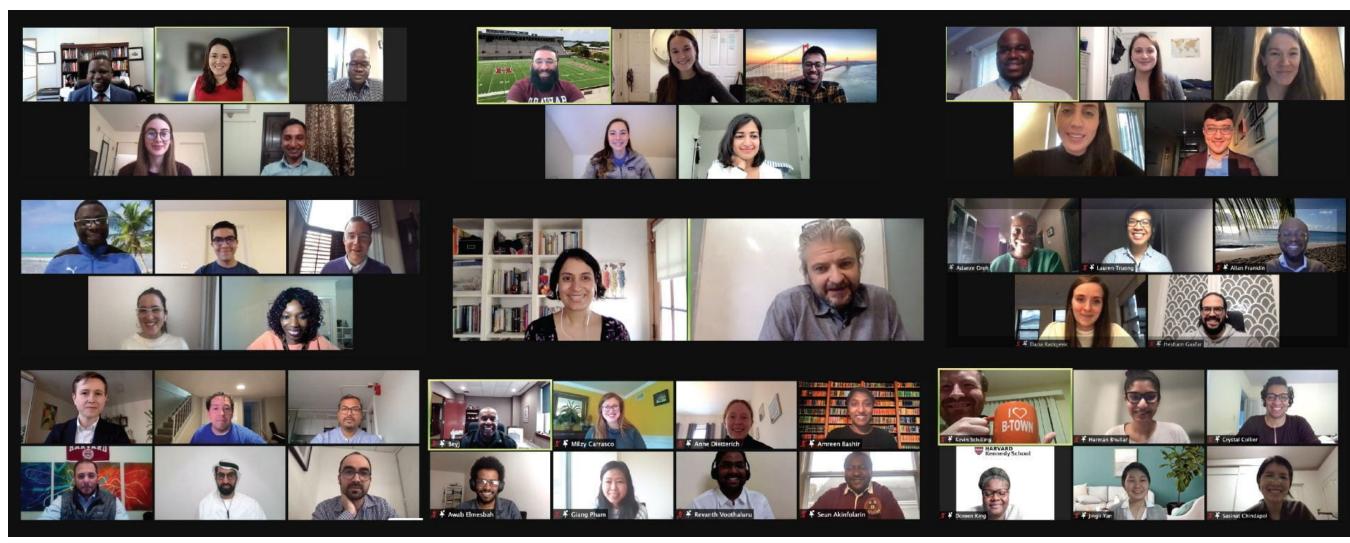
This book provides evidence of the capability shortfalls that currently exist in many countries, identifies capability traps that hold many governments back, and describes a process that can be used to escape these traps called PDIA (Problem Driven Iterative Adaptation).

**DOWNLOAD BOOK (PDF)** 

## Year 6\_2018: PDIA in Action (MLD103)

We began to teach a field-lab class at HKS where students learn a research-oriented version of PDIA by working with an authorizer/client on real public problems.





### Year 6\_2018: PDIA Toolkit

The Toolkit is now available in 6 Languages (English, Spanish, Portuguese, Khmer, German, and Indonesian).



Designed to guide you through the process of solving complex problems while building capability.

**DOWNLOAD PDIA TOOLKIT** 

## Year 6\_2018: Honduras

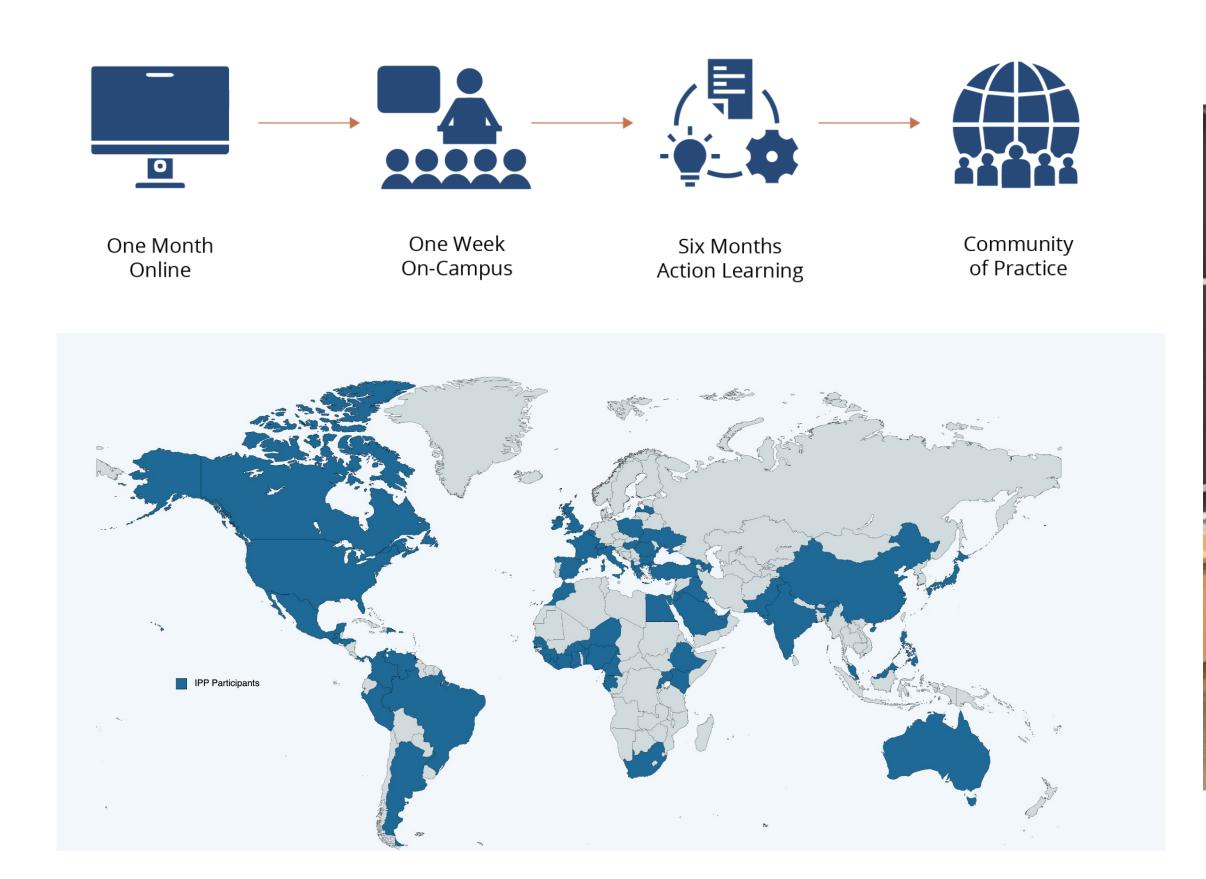
We worked with 7 government teams on key problems identified by the delivery facilitation unit.

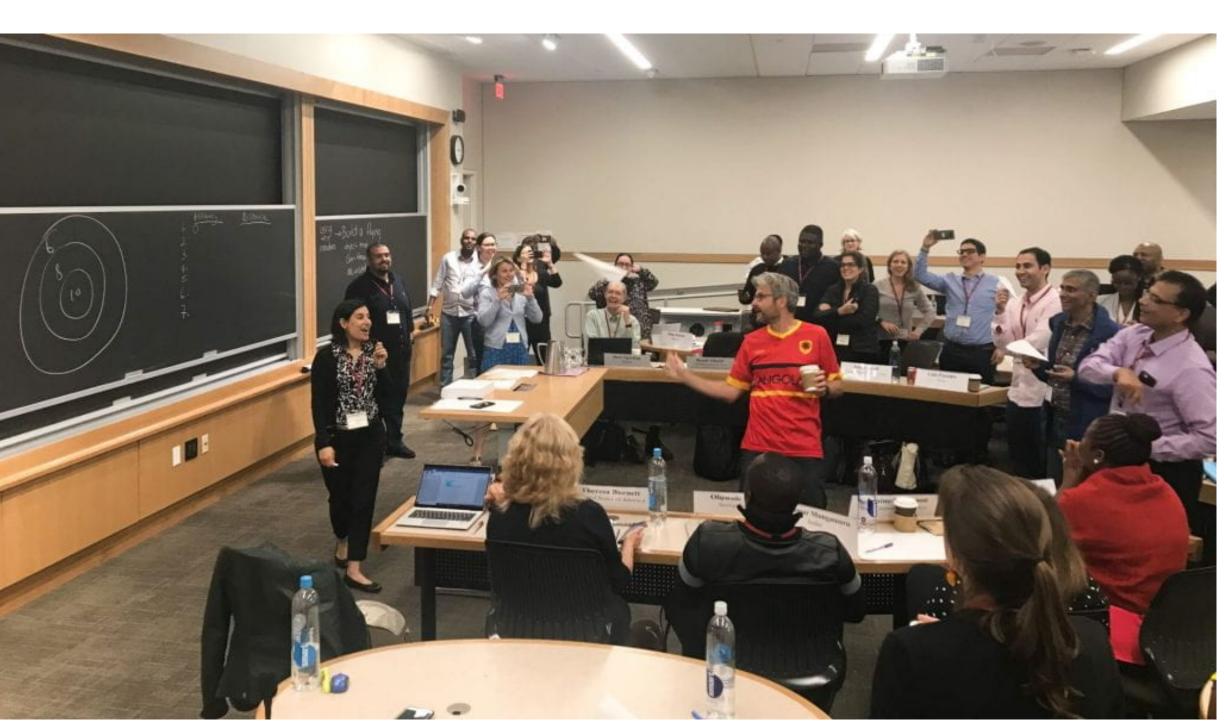




## Year 7\_2019: Implementing Public Policy

We've trained 342 practitioners in 5 years.





## Year 8\_2020: Leading Through Crisis

We launched an 18-part blog series exploring leadership in times of public crisis like the Covid-19 pandemic. This included a series of virtual discussions as well as podcasts.



MARCH 15, 2020

Blog 1: Can Public Leaders Navigate High Winds and Big Waves in Little Boats?

Public officials can struggle to know how to rise to the occasion of a crisis, especially if they have lost sight of their mission to serve the public interest. In the first post of the series, Matt Andrews addresses how public leaders might think of themselves in the face of a crisis.



**MARCH 16, 2020** 

Blog 2: Know Your Motivation, Put Communications and Key People First

Public leaders are in a position to help people move beyond avoiding a frightening situation to facing it. This post outlines how leaders can use thoughtful communication and key people to spur action during a crisis.



**MARCH 16, 2020** 

Blog 3: Be Brave, Calm, Adaptive; There is No Perfect Crisis Response

Driven by tendencies to point fingers or wait for perfection, public officials can freeze or act too slowly during a crisis. Alternatively, the drive to act quickly can lead to rash decision-making. This post outlines the need for leaders to adopt a balanced, adaptive mentality when addressing a crisis.

## Year 9\_2021: Brazil

We offered a virtual action learning program in Portuguese to 60 public servants working across 11 teams, working in secretariats of education in the states of Maranhão and Paraíba.





## Year 10\_2022: Education Systems

We developed a custom 12-week PDIA for Education systems program and 56 education practitioners across 9 country team (Ethiopia, India, Kenya, Malawi, Pakistan, Rwanda, Sierra Leone, and Zambia) completed this program.







## Year 10\_2022: Papua New Guinea

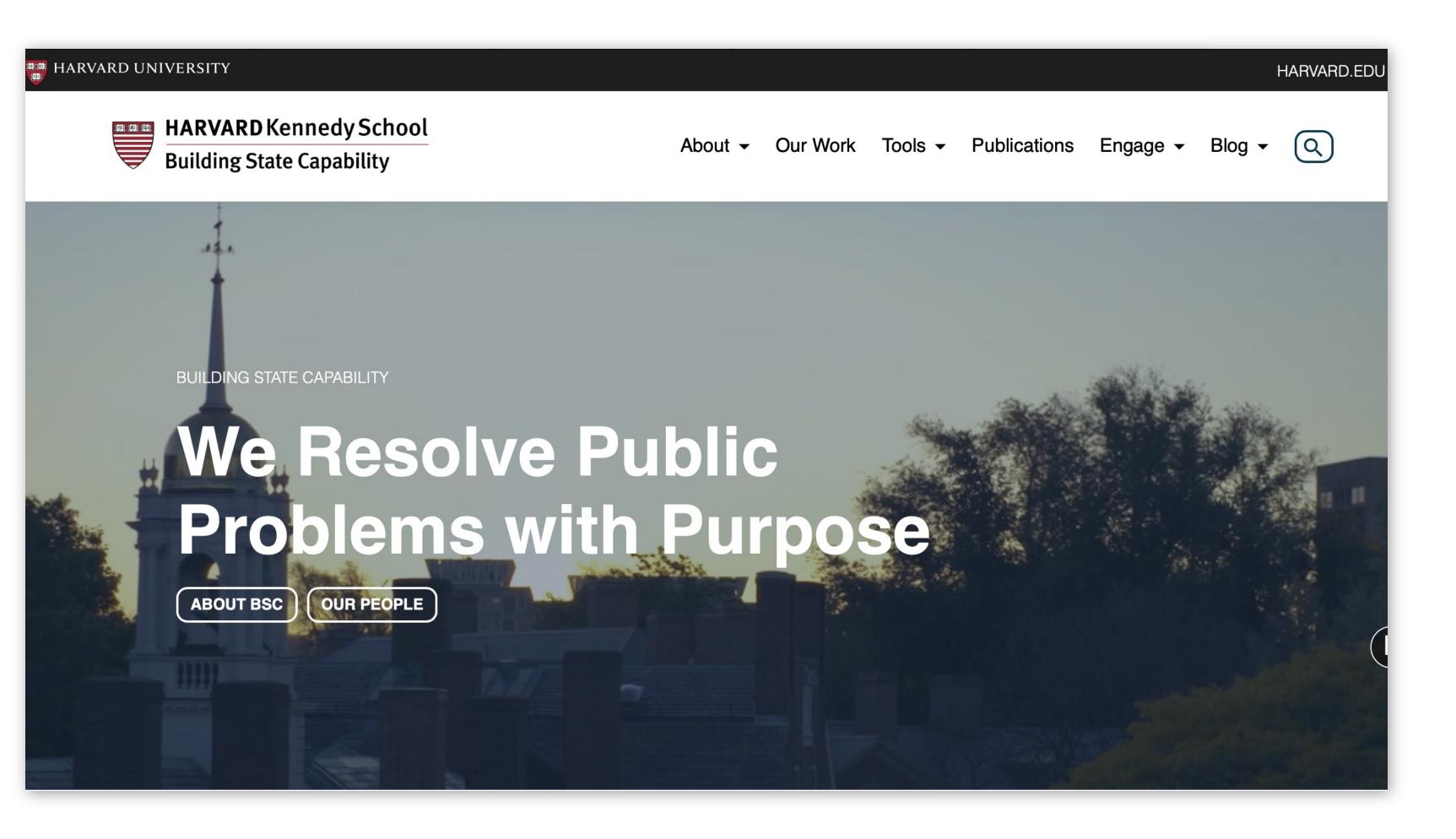
31 developmental leaders across 6 teams participated in the PDIA program as part of the Local Leadership and Collective Action Program (LLCAP). A cohort of 38 leaders began the second year of the program in August 2023.

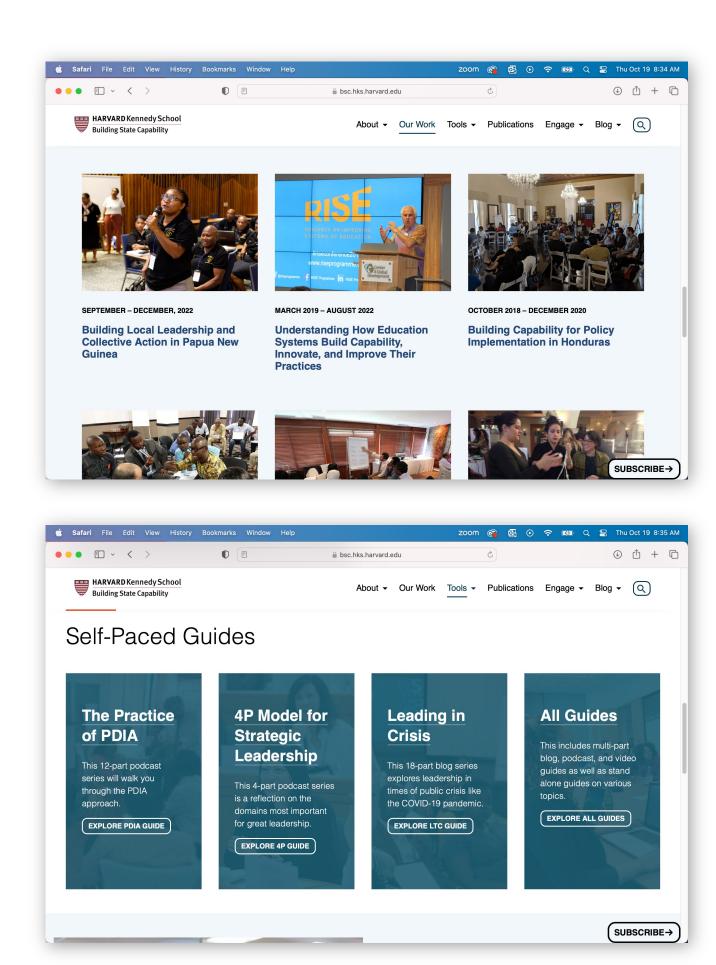




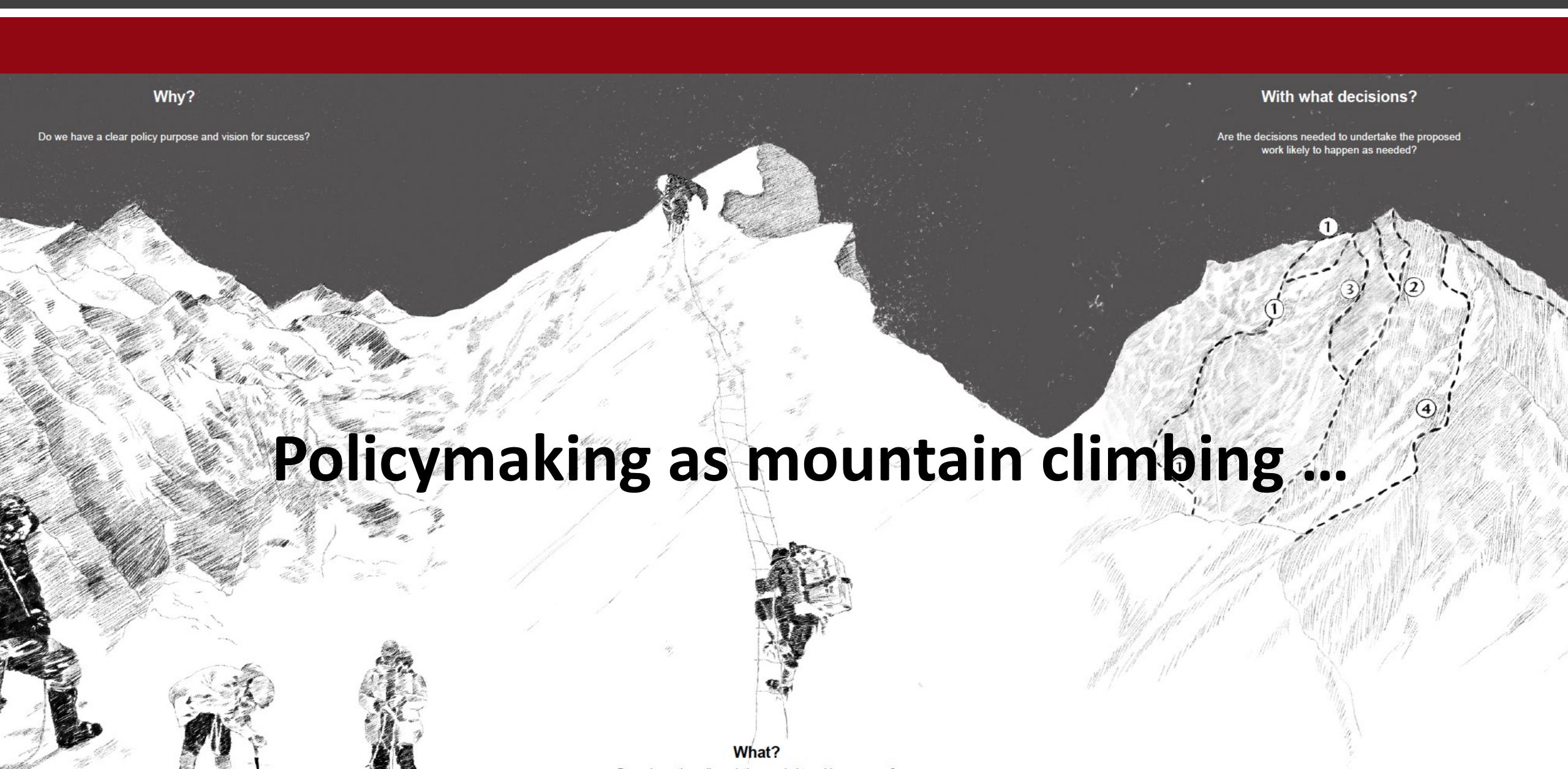
### Year 11\_2023: New Website!

Want to learn more about anything you heard today? Find it on our website (bsc.hks.harvard.edu)





## Year 12\_2024: Sneak Peak



### Thank You!



**Daniel Barjum** Research Fellow



Kriti Chopra Teaching Assistant



**Kathryn Lang** Program Assistant



Research/Teaching Assistant

**Anisha Poobalan** 



**Marla Spivack** Former Research Fellow



**Tim McNaught** Former Research Fellow



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